

# PG032UFS

**User Manual** 

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### **Chapter 1 Introduction**

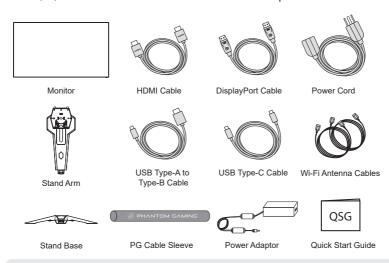
Thank you for purchasing PGO32UFS, a reliable monitor produced under ASRock's consistently stringent quality control. It delivers excellent performance with robust design conforming to ASRock's commitment to quality and endurance.

#### 1.1 Package Contents

Your monitor ships with the components shown below. Please make sure that you have received all the components and contact your place of purchase or local distributor if any of the items is damaged or missing.

- ASRock PGO32UFS Monitor
- ASRock PGO32UFS Stand Arm
- ASRock PGO32UFS Stand Base
- · ASRock PGO32UFS Quick Start Guide
- HDMI Cable
- · DisplayPort Cable

- · Power Cord
- USB Type-A to Type-B Cable
- USB Type-C Cable
- Wi-Fi Antenna Cable (x2)
- PG Cable Sleeve
- Power Adaptor





Important

Package contents may vary by country.

The included power cord is exclusively for this monitor and should not be used with other products.

# English

## **Chapter 2 Setting up the Monitor**

#### 2.1 Attaching the Stand Arm and Base

#### Step 1. Installing the Stand Base

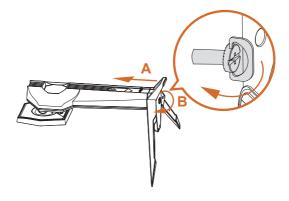
• Leave the monitor in its protective foam packaging.



Important

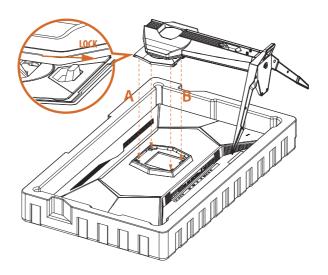
Place the monitor in its protective foam packaging, or on a soft, protected surface to avoid scratching the display screen.

 Insert the stand base to the stand arm and tighten the screw at the bottom of the stand base.



#### Step 2. Installing the Monitor Stand

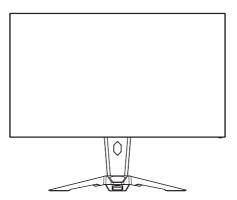
- Align and slide the two tabs on the stand arm to the groove on the back of the monitor until it snaps into place.
- Push the stand lock to the locked position to ensure the stability.



# English

#### Step 3. Placing the Monitor Upright

Lift the monitor carefully out of the foam packaging and into its upright position on a flat, stable surface.





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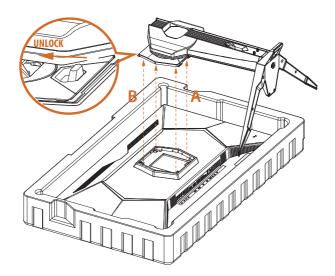
Important

Be careful not to touch or press the display screen areawhen lifting or moving the monitor to avoid any scratches or damage.

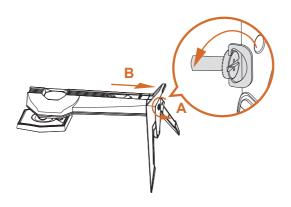
#### 2.2 Detaching the Stand Arm and Base

Before removing the stand, be sure to turn off the monitor and disconnect all cables.

 Push the stand lock to the unlock position. Lift upward to disengage the tabs on the stand arm from the monitor. Remove the stand (arm and base).



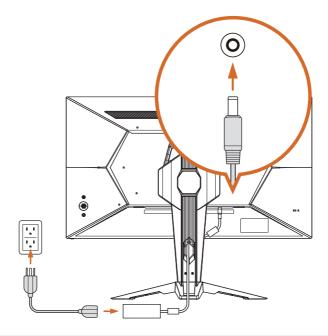
Release the screw at the bottom of the stand base. Pull to remove the stand base from the stand arm.



#### 2.3 Making Connections

#### **Connecting the Power Cord**

Pass the cable of the power adaptor through the cable management hole on the stand arm. Connect the power adaptor to the monitor and to the power cord. Connect the power cord to an electrical wall outlet.





Important

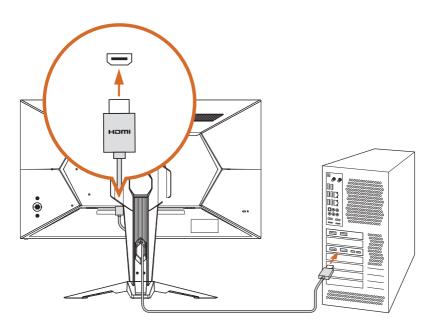
Please make sure to make a grounding connection before connecting the power plug to the power source.

Additionally, when disconnecting the grounding connection, be sure to disconnect the power plug from the power source before proceeding.

#### Connecting the Monitor to the PC / Laptop

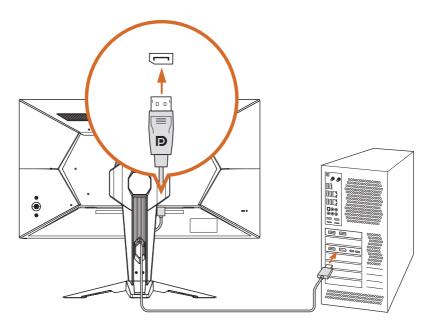
#### **HDMI Connection**

Connect one end of the HDMI cable to the HDMI connector on the rear side of the monitor. Then connect the other end to the HDMI connector on the PC or laptop. Pass the cable through the cable management hole on the stand arm.



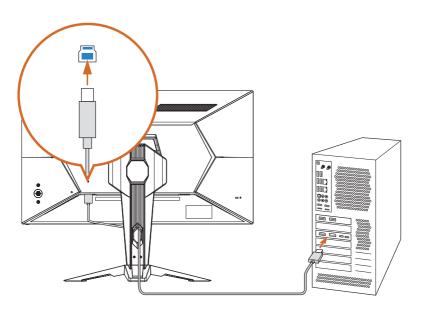
#### **DisplayPort Connection**

Connect one end of the DisplayPort cable to the DisplayPort input connector on the rear side of the monitor. Then connect the other end to the DisplayPort output connector on the PC or laptop. Pass the cable through the cable management hole on the stand arm.



#### **USB Type-B Connection (to Host)**

Connect the USB type-B end of the USB cable to the USB type-B upstream port on the rear side of the monitor. Then connect the other end of the cable to USB port on your PC or laptop.



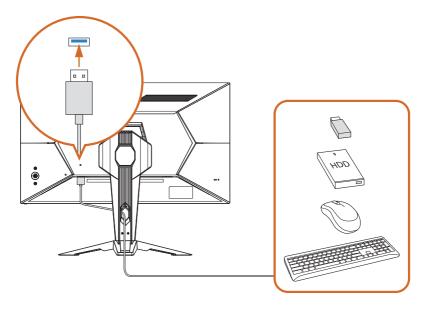


Important

It is required to connect the USB type-B upstream port to your computer or laptop before using the downstream type-A ports for connections.

#### **USB Type-A Connection (to Device)**

Use the Type-A downstream port(s) on the rear side of the monitor to connect to your USB devices, such as a USB keyboard, a USB mouse, a USB portable hard drive, or a USB flash drive.

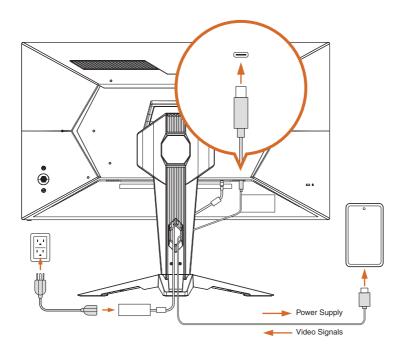


#### **USB Type-C Connection (for Display and Power Delivery)**

The type-C port on the rear side of the monitor is compatible with the DP Alt mode and USB power delivery.

Use a Type-C cable to connect the monitor to your laptop for an external display. You can also connect it to our smartphones or tablets to mirror your device's screen on the monitor, enabling you to share videos and photos with others.

Meanwhile, the monitor can charge your smartphones or tablets via the type-C cable.



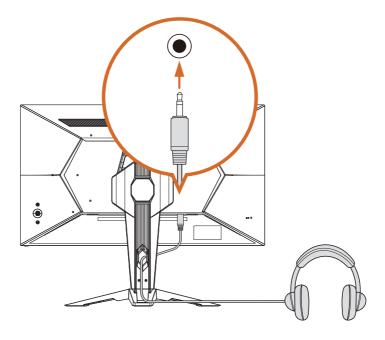


Important

Devices connected must be equipped with a USB-C connector, and support the charging function based on USB-C or USB Power Delivery.

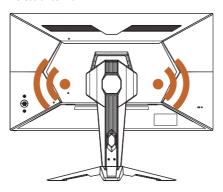
#### **Audio Cable Connection**

You can connect headphones to the headphone jack on the bottom side of the monitor. Pass the cable through the cable management hole on the stand arm.



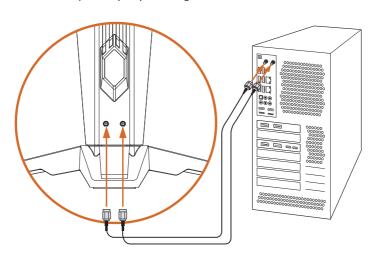
#### **Antenna Cable Connection**

This monitor has a built-in Wi-Fi antenna. Placed on the table, the integrated antenna on the back of the monitor provides great Wi-Fi connectivity up to 7dBi peak gain. If your motherboard comes with built-in Wifi, use the provided antenna cables to turn your monitor a powerful wireless antenna.



Two antenna ports are located on the back of the monitor stand. Connect one end of the antenna cable to the antenna connector on the stand and tighten it firmly. Then connect the other end to the antenna port on the PC.

\* The transmission speed may vary according to the environment.



#### 2.4 Adjusting the Viewing Angle

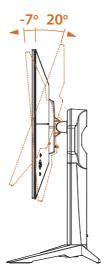
The monitor adopts an ergonomically-designed stand. It offers swivel, tilt, and height adjustments, which give gamers more flexibility to find an optimal viewing position.

#### **Tilt Angle Adjustment**

For optimal viewing, it is recommended to look at the full face of the monitor, and then adjust the monitor's angle to your own preference.

Hold the stand firmly with one hand while tilting the monitor forwards or backwards with the other hand so you do not topple the monitor when you adjust the monitor's angle.

You are able to adjust the tilted angle from -7° to 20°.





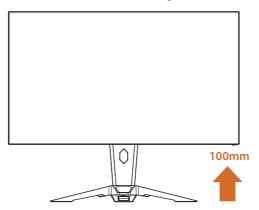


Important

Be careful not to touch or press the display screen area when adjusting the monitor.

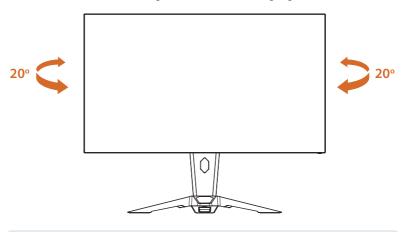
#### **Height Adjustment**

You can lower or raise the monitor to the desired height.



#### **Swivel Adjustment**

Swivel the monitor to the left or right for the desired viewing angle.







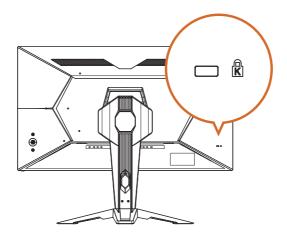
Important

Be careful not to touch or press the display screen area when adjusting the monitor.

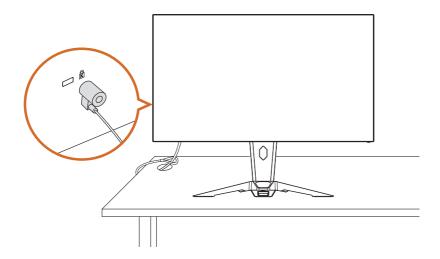
# English

#### 2.5 Using the Security Slot

This monitor supports a Kensington-type security slot. The Kensington lock can be used to secure the monitor and prevent it from being stolen in public locations.

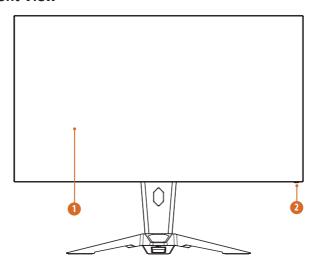


NOTE: Kensington lock is not included. You need to purchase an additional locking device.



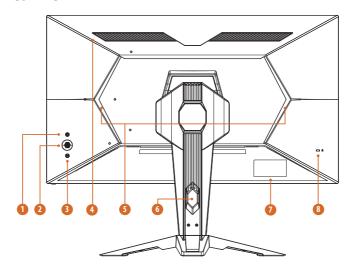
# **Chapter 3 Monitor Overview**

#### 3.1 Front View



No.	Item	Description
1	Display screen	The display part of a monitor
2	Power Indicator / Pixel Clear Indicator	The color definition of the power indicator:  Solid White - Power on mode Solid Orange - Standby mode (no signal input) LED Off - Off mode In the Pixel Clear mode, the LED indicates the status of Pixel Clear: Blinking White and Orange Alternatively - Running Pixel Clear Solid White - Pixel Clear is done. Note: During the Pixel Clear process, the screen will become completely black, and the indicator light will flash white and orange alternatively. Please wait patiently around 5 to 6 minutes. Once the Pixel Clear is completed, the screen will automatically light up, and the indicator light will turn solid white.

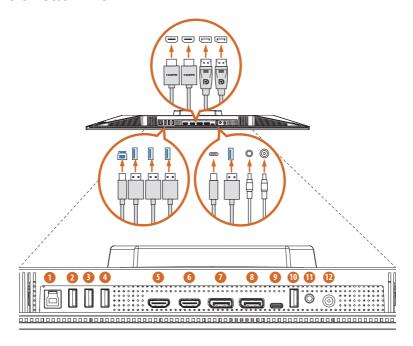
#### 3.2 Rear View



No.	Item	Description
1	Power On/Off button	Press to turn the monitor on. Press and hold for 3 seconds to turn the monitor off. The color definition of the power indicator:  • Solid White - Power on mode  • Solid Orange - Standby mode  • LED Off - Off mode
2	Menu Button Hot Keys/Joystick	Press to activate the OSD Main Menu.  Please see the sections entitled "Hot Keys" and  "Using the Joystick Control" for more information.
3	Dual Display Mode Button (4K/UHD 240Hz & FHD 480Hz)	Switches the refresh rate and resolution from 240Hz at UHD to 480Hz in FHD depending on the type of content presented.  Note: Please enable the DFR feature before using this siwtch. In the OSD menu, select "Gaming" > "DFR Mode" > "On".

4	Air vent	There are vents on the back of the monitor for heat dissipation and ventilation.
5	LED Backlights	The RGB LED backlights enhance gaming and movie watching experiences. You can adjust the lighting in the OSD menu: Select "System" > "Lighting".
6	Cable Management Hole	Organize cables by passing them through the hole.
7	Serial Label	Lists the model name of the monitor and the power rating information.
8	Kensington Lock slot	Secure monitor with a security lock (security lock not included).

#### 3.3 Bottom View



No.	Item	Description
1	USB 3.2 Gen1 Type-B Port (upstream)	Connect the USB cable from the host (your computer) to the monitor when using the USB hub function.
2	USB 3.2 Gen1 Type-A Port (downstream)	Connect the USB cable from the keyboard, mouse, etc. to the monitor when using the USB hub function.
3	USB 3.2 Gen1 Type-A Port (downstream)	Connect the USB cable from the keyboard, mouse, etc. to the monitor when using the USB hub function.
4	USB 3.2 Gen1 Type-A Port (downstream)	Connect the USB cable from the keyboard, mouse, etc. to the monitor when using the USB hub function.

5	HDMI1 Input	Connect your computer with the HDMI cable.
6	HDMI2 Input	Connect your computer with the HDMI cable.
7	DisplayPort1 Input	Connect your computer with the DisplayPort cable.
8	DisplayPort2 Input	Connect your computer with the DisplayPort cable.
9	USB 3.2 Gen1 Type-C Port (DP Alt Mode/PD 65W)	Connect the USB cable from your laptop, smartphone or tablet for external display and power charging.
10	USB Port for Firmware Update	Insert the USB drive with firmware update to this USB port.
11	Audio Output	Connect your headphone with the audio cable. (Purchase separately)
12	DC-IN Port	Connect the power cord.

# **Chapter 4 Specifications**

### **4.1 Monitor Specifications**

Model	PGO32UFS		
	Panel Size	32"	
	Viewing Area	697 x 391 mm (H x V)	
	Aspect Ratio	16:9	
	Panel Type	WOLED	
	Viewing Angle	178°(H) / 178°(V)	
	Resolution	UHD (3840 x 2160)	
	Pixel Pitch	0.1814mm	
	Curvature	Flat	
	Refresh Rate	240Hz	
Display	Response Time	0.03 ms (GTG)	
	Brightness (typ.)	275 nits (SDR Typ.)	
	brightness (typ.)	1300 nits (HDR Peak )	
	Color Space	99% DCI-P3 / 132% sRGB	
	Display Colors	1.07B (10 bit)	
	Contrast Ratio	1,500,000:1	
	Display Surface	Anti-Glare	
	HDR	VESA DisplayHDR™ True Black 400	
	Low Blue Light	YES	
	Adaptive Sync	AMD FreeSync™ Premium Pro	
	HDMI	2 x HDMI™ 2.1	
	DisplayPort	2 x DisplayPort™ 1.4	
	USB Type-A	3 x USB 3.2 Gen1 Type-A	
I/O Ports	USB Type-B	1 x USB 3.2 Gen1 Type-B	
	USB Type-C	1 x USB 3.2 Gen1 Type-C	
		(DP Alt Mode / PD 65W)	
	Audio Out	1 x Headphone Out	
	Speaker	5Wx2	
	номі	30~311.04KHz (H);	
Digital Signal		40-144Hz (V)	
Frequency	DP	30~535.01KHz (H);	
		40~240Hz (V)	

	Power Consumption (Max)	≦ 235W	
Power	Power Saving Mode	≦ 0.5 W	
Consumption	Power Off Mode	de ≦ 0.3 W	
	Voltage	100~240VAC, 50/60Hz,	
	voitage	(Adapter 240W)	
	Tilt Adjustment	-7° ~ +20°	
Mechanical	Swivel Adjustment	-20° ~ +20°	
Design	Height Adjustment	0~100 mm	
Design	VECA Massat	100 x 100 mm (4 screw holes)	
	VESA Mount	M4 x 12 mm	
Dimension	Dimension with Stand	715 x 602 x 280 (mm)	
(W x H x D)	Dimension without stand	715 x 413 x 63 (mm)	
	Net Weight with Stand	6.3 kg	
Weight	Net Weight without Stand	4.1 kg	
	Gross Weight	9.9 kg	
Farinanan	Operating	<ul> <li>Temperature: 0°C to 40°C</li> <li>Humidity: 20% to 80%, non-condensing</li> <li>Altitude: 0~3048m</li> </ul>	
Environment	Storage	<ul> <li>Temperature: -20°C to 60°C</li> <li>Humidity: 20% to 80%, non-condensing</li> <li>Altitude: 0~12192m</li> </ul>	
Accessories (Vary by region)	1 x HDMI v2.1 (1.8m)  1 x DP v1.4 (1.8m)  1 x USB 3.2 Gen2 Type-C (1m)  1 x USB 3.2 Gen1 Type-A to Type-B (1.8m)  1 x Power Cord (1.5m)  1 x AC Adaptor 240W (1.5m)  1 x Quick Start Guide  1 x Wi-Fi Antenna Cables Set  1 x Phantom Gaming Cable Sleeve		
Unique Feature	Dual Display Mode: UHD 240Hz / FHD 480Hz Integrated Wi-Fi Antenna (7dBi) KVM Switch		
Certificate	VESA DisplayHDR™ True Black 400 AMD FreeSync™ Premium Pro		

## 4.2 Supported Timing List

Clared and		PGO3	PGO32UFS	
Standard	Resolution	HDMI	DP	
	640x480 @60Hz	V	V	
\/CA	640x480 @67Hz	V	V	
VGA	640x480 @72Hz	V	V	
	640x480 @75Hz	V	V	
	800x600 @56Hz	V	V	
	800x600 @60Hz	V	V	
SVGA	800x600 @72Hz	V	V	
	800x600 @75Hz	V	V	
	1024x768 @60Hz	V	V	
XGA	1024x768 @70Hz	V	V	
	1024x768 @75Hz	V	V	
0404	1280x1024 @60Hz	V	V	
SXGA	1280x1024 @75Hz	V	V	
WXGA+	1440x900 @60Hz	V	V	
WSXGA+	1680x1050 @60Hz	V	V	
	1280x720 @60Hz	V	V	
	1920x1080 @60Hz	V	V	
	1920x1080 @100Hz	V	V	
5 11115	1920x1080 @120Hz	V	V	
Full HD	1920x1080 @144Hz	V	V	
	1920x1080 @240Hz	V	V	
	1920x1080 @480Hz	V	V	
	2560x1440 @60Hz	V	V	
0110	2560x1440 @120Hz	V	V	
QHD	2560x1440 @144Hz	V	V	
	2560x1440 @240Hz	V	V	
	3840x2160 @60Hz	V	V	
5	3840x2160 @120Hz	V	V	
UHD	3840x2160 @144Hz	V	V	
	3840x2160 @240Hz	V	V	

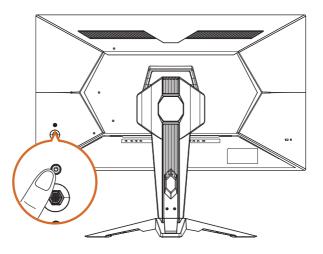
	640x480P 59.94/60Hz 4:3	V	V
	720x480P 59.94/60Hz 4:3	V	V
	720x480P 59.94/60Hz 16:9	V	V
	720x576P 50Hz 4:3	V	V
Video Timing	720x576P 50Hz 16:9	V	V
Resolution	1280x720P 50Hz 16:9	V	V
	1280x720P 59.94/60Hz 16:9	V	V
	1920x1080p 50Hz 16:9	V	V
	1920x1080P 59.94/60Hz 16:9	V	V
	1920x1080P 119.88/120Hz 16:9/1:1	V	V

### **Chapter 5 Operating the Monitor**

#### 5.1 Powering On/Off the Monitor

Press the Power button (at the top most position) to turn on the monitor. The power indicator on the bottom edge of the monitor lights up in solid white to show that the monitor is ON.

To turn the monitor off, press and hold the Power button about 3 seconds until the LED light on the Power button turns OFF.



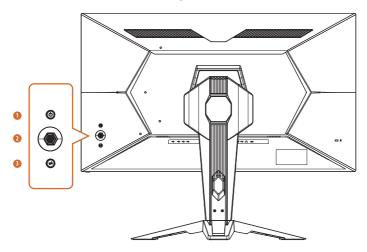
The color definition of the power indicator:

LED Indicator	Status	Description
Solid White	On	Solid white light indicates the monitor is turned on.
Solid Orange	Standby	Solid orange light indicates the monitor is in standby mode.
LED Off	Off	No light indicates the monitor is turned off.

#### 5.2 Hot Keys

When the OSD screen is off, press the control buttons on the rear side of the monitor to access the OSD menu, change the preset mode, or adjust the brightness.

The labels on the side of the monitor correspond to the buttons on the back.

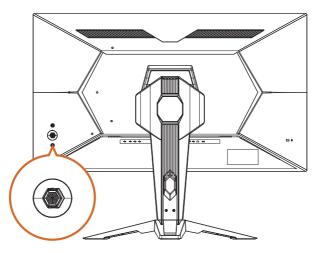


No.	lcon	Hot Key (When OSD is OFF)	
1	0	POWER  Press the power button to turn on/off the monitor.	
2	•	MENU Press to activate the OSD Main Menu.	
3	Θ	DUAL DISPLAY MODE (4K/UHD 240Hz & FHD 480Hz)  Switches the refresh rate and resolution from 240Hz at  UHD to 480Hz in FHD depending on the type of content presented.  Note: Please enable the DFR feature before using this siwtch. In the OSD menu, select "Gaming" > "DFR Mode" > "On".	

#### 5.3 Using the Joystick Control

When the OSD screen is on, use the joystick on the rear side of the monitor to navigate the OSD menu and adjust the settings.

- 1. To access the OSD menu, press the joystick button to launch the OSD main menu.
- 2. Move the joystick up/down/left/right to toggle between options.
- 3. Press the joystick button again to confirm the settings.
- 4. Toggle left to exit the OSD menu.



No.	Action		Joystick Control (When OSD is ON)	
1	Press		When the OSD menu is ON, press to confirm the selection (Enter) or save the settings (OK).	
2	Toggle Left	<b>+</b>	Toggle left to select menu items (Move), go back to the previous menu (Back) or exit the OSD menu (Exit)  Decreases the parameters of the selected menu item (Adjust).	

3	Toggle Right	<b>→</b>	Toggle right to select menu items or go to the next menu (Move). Increases the parameters of the selected menu item (Adjust).
4	Toggle Up	<b></b>	Toggle up to select menu items (Move).
5	Toggle Down	<b>\</b>	Toggle down to select menu items (Move).

## **Chapter 6 OSD Setup**

This chapter provides you with essential information on OSD Setup.



Importa**nt** 

All information is subject to change without prior notice.

#### 6.1 Accessing the OSD Menu

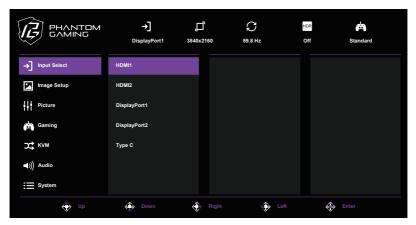
After you press the Menu button, the OSD menu appears on the lower right corner of your monitor screen.



No.	Item	Description		
1	Main Menu Item	Displays the main		menu items.
2	Sub Menu Item	Displays the sub menu items.		
3	Sub Menu	Displays the sub sub-menu.		
	Current Status	Displays the current settings.	Α	Current input source
			В	Current resolution
4			С	Refresh rate (by the input source)
			D	HDR status (by the input source)
			Е	Current scene mode
5	OSD Key	Follow the key guide displayed on the bottom of the OSD screen to move or select (adjust) OSD settings.		

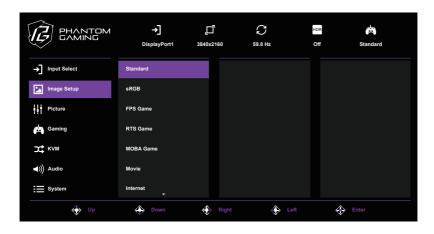
#### 6.2 OSD Menus

#### **Function: Input Select**



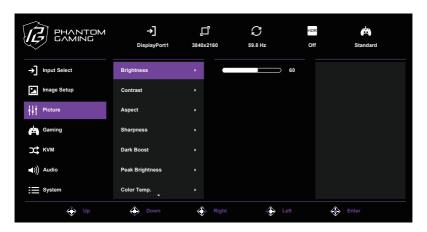
Main Menu Item	Sub Menu Item	Description
Input Select	HDMI1	Select an available input source.
	HDMI2	
	DisplayPort1	
	DisplayPort2	
	Type C	

#### **Function: Image Setup**



Main Menu Item	Sub Menu Item	Description	
Image Setup	Standard	This scene mode is for document editing.	
sRGB		Select this mode for viewing photos and graphics from	
		PCs.	
	FPS Game	Select this mode for First Person Shooter game	
		playing.	
	RTS Game	Select this mode for Real-Time Strategy (RTS)playing.	
MOBA Game		Select this mode for multiplayer online battle arena	
		game playing.	
	Movie	Select this mode for movie watching.	
	Internet	Select this mode for browsing websites.	
	User	Customized picture mode settings	
Image Setup	TrueBlack	Select this mode for displaying HDR videos or games	
(when HDR is	HDR400	which meet the DisplayHDR 400 True Black standard.	
enabled)			
	Movie	Select this mode for movie watching.	
	Game	Select this mode for First Person Shooter game	
		playing.	

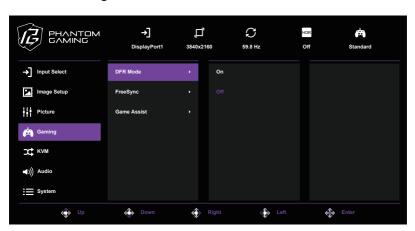
# **Function: Picture**



Main Menu Item	Sub Menu Item	Sub Menu	Description
Picture	Brightness	0-100	Brightness adjusts the luminance of the
			backlight.
	Contrast	0-100	Contrast adjusts the degree of
			difference between darkness and
			lightness on the monitor screen.
	Aspect	4:3	Select the aspect ratio of the monitor.
		5:4	
		16:9	
		16:10	
	Sharpness	0-100	Sharpness improves the clarity of the
			displayed images outline and produces
			high-quality visuals on the screen.
	Dark Boost	0-100	This boosts the amplitude of the dark
			color levels of the display
	Peak Brightness	Low	Adjust the maximum brightness for a
		High	brighter screen.

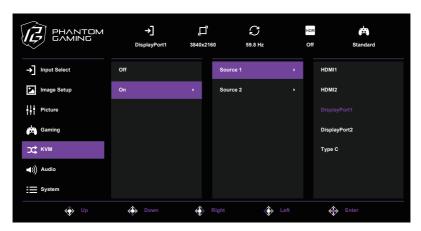
Color Temp.	Cold	Select the color temperature.			
	Cool				
	Normal				
	Warm				
	User Color	Red	0-100	Customize the color temperature	
		Green	0-100	by adjusting the red (R), green (G),	
		Blue	0-100	or blue (B) level according to your preference.	
6-axis Color	Hue	Red	0-100	Adjust the tint of	
		Green	0-100	each color (red,	
		Blue	0-100	green, blue, cyan,	
		Cyan	0-100	magenta, and	
		Magenta	0-100	yellow).	
		Yellow	0-100		
	Saturation	Red	0-100	Adjust the color	
		Green	0-100	depth of each	
		Blue	0-100	color (red, green,	
		Cyan	0-100	blue, cyan,	
		Magenta	0-100	magenta, and yellow).	
		Yellow	0-100	yellow).	
Color Space	sRGB	Users can	choose w	hich color space	
	Adobe RGB	they want	want to use for color output.		
	DCI-P3				
	BT-2020				
	Normal				
RGB Range	Auto	The monit	or can de	tect the input signal	
	Full			tically. If the colors	
	Limited			orrectly, users ge the color range	
Low Blue Light	0-100	1		e light value of the o your preference	

# **Function: Gaming**



Main Menu Item	Sub Menu Item	Sub Menu	Description			
Gaming DFR Mode		Off	Enables users to set the DFR (Dynamic			
		On	Frequency and	Resolution) (	On or Off.	
	FreeSync	Off	Enables users t	to set the Free	eSync On or Off.	
		On				
	Game Assist	Aim Point	Style	Off	Turn off the	
				Mode 1	Aim Point	
				Mode 2	function, or	
				Mode 3	select an Aim	
				Mode 4	Point mode.	
				Mode 5		
		Sniper	Off		Zooms in to	
		Scope	On	1.5X zoom	make it easier	
				2X zoom	to target when	
				4X zoom	shooting.	
		Refresh	Top Right	Displays the	current Refresh	
		Rate Num	Top Left	rate in the c	orner you	
			Bottom Left	prefer.		
			Bottom Right			
			Off			

#### **Function: KVM**



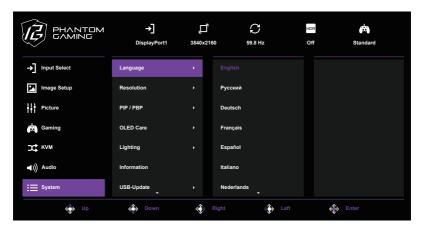
Main Menu Item	Sub Menu Item	Sub Menu		Description
KVM	Off	_		Disables the KVM
				feature.
	On	Source1	HDMI1	The KVM function
			HDMI2	allows users to see
			DisplayPort1	both input sources at
			DisplayPort2	one time in the PIP/ PBP mode.
			Type C	Diagram and a think the
		Source2	HDMI1	Please note that the KVM feature is only
			HDMI2	supported when one
			DisplayPort1	source is from DP/
			DisplayPort2	HDMI and the other is
			Type C	from Type-C.

# **Function: Audio**



Main Menu Item	Sub Menu Item	Sub Menu	Description
Audio	Volume	0-100	Adjust the volume level.
	Audio Mute	On	Enables the mute function.
		Off	Disables the mute function.

# **Function: System**



Main Menu Item	Sub Menu Item	Sub Mei	าน		Description
System	Language	_			Select the OSD language.
	Resolution	On			When enabled, users will see an Optimal Resolution Notification for around 30 seconds, if it is not the optimal setting.
	PIP / PBP	PIP	OFF		Disables the PIP feature.
			Source	HDM1	Select the second video
				HDMI2	source displaying in a sub
				DisplayPort 1	window under the PIP mode.
				DisplayPort 2	mode.
				Type C	
			PIP Size	Small	Select the size of the sub
				Medium	window under the PIP
				Large	mode.
			Menu	Top Left	Users can change the position where the sub
			Position	Top Right	
				Bottom Left	window appears on the screen.
				Bottom Right	

System	PIP / PBP	PIP	Display Sv	witch	Use this item to switch the main source and sub
					source. The sub source is
					displayed in the sub screen
					by default.
			Audio	HDM1	Select the second audio
			Switch	HDMI2	source under the PIP
				DisplayPort 1	mode.
				DisplayPort 2	
				Type C	
		PBP	OFF		Disables the PBP feature.
			Source	HDM1	Select the second video
				HDMI2	source displaying in a sub
				DisplayPort 1	window under the PBP mode.
				DisplayPort 2	mode.
				Type C	
			PBP Size	Full	Select the PBP window of
				Aspect	aspect ratio or full screen.
			Display S	witch	Use this item to switch
					the main source and sub
					source. The sub source
					is displayed in the right screen by default.
			Audio	HDM1	Select the second audio
			Switch	HDMI2	source under the PBP
				DisplayPort 1	mode.
				DisplayPort 2	
				Туре С	
	OLED Care	Pixel	Off	1	Manually enable the Pixel
		Clear			Clear feature and run Pixel
					Clear immediately when
			On		needed to prevent burn-in.  It resumes if interrupted.
					In Standby mode, a Pixel
					Clear reminder will pop up
					every 4 hours of use.

System	OLED Care	Screen	Off		Enable the Screen Move
,		Move			feature to shift the
					position of the image
					on your screen slightly
			On		at regular intervals and
					protect your screen from
					burn-in.
		Logo	Off		Enable the Logo Auto
		Auto			Dimming feature to
		Dim-			automatically adjust the
		ming	On		brightness of static logos
					on the screen to reduce
					the risk of burn-in.
	Lighting	Off	_		Disables the LED lighting
					effects on the back of the
					monitor.
		On	Mode	Scroll	Select the lighting mode
				Breathe	for the LED lighting on the back of the monitor.
				Always Bright	
			Color	Mixed	Select the lighting color
				Red	for the LED lighting on the
				Green	back of the monitor.
				Blue	
	Infor-	Resolut	ion		Show the information of
	mation	H. Frequ	uency		the main image source.
		V. Frequ	iency		
		Pixel Clo	ock		
	USB-Update	On	-		Enable this option before
OSD Tin		Off	-		using the USB drive for
					updating the firmware.
	OSD Timeout	5	-		Select how many
		15			seconds when the OSD
		30			menu remains visible
		60			on the screen before it
	ļ				automatically vanishes.

System	Menu	On	Enable or disable the
	Transparency	Off	OSD menu transparency feature.
	LED Indicator	On	Enable or disable the LED
	Control	Off	Indicator Control feature.
	Auto Power	On	Enable or disable the Auto
	Off		Power off feature.
		Off	
	Timed Shutdown	30 Minutes	Turn on the timed shutdown, and the display
	Shutdown	45 Minutes	will be automatically
		60 Minutes	turned off after 30, 45, 60,
		120 Minutes	or 120 minutes.
		Off	
	ECO Mode	Standard	ECO mode adjusts the settings to reduce power
		Optimize	consumption. Power consumption ratio:
		Conserve	Standard 100%, Optimize 85%, and Conserve 70%
	DP 1.1	On	Enable or disable the DP
		Off	1.1 feature.
	Auto Source	On	Use this option to
		Off	automatically search for available input sources.
	DDC/CI	On	Turn ON/OFF DDC/CI
		Off	Support.
	DSC	On	Turn ON/OFF DSC Support.
		Off	
	Reset All Settings	-	Restore all OSD settings to factory defaults.

# **Chapter 7 Troubleshooting**

Problem and Question	Possible Solution
Power LED is not on	<ul> <li>Check if the Power button is pressed and the monitor is power on.</li> <li>Power Cord should be connected.</li> </ul>
No signal	<ul> <li>Check that the video cable is properly connected.         If the connector is loose, tighten the connector's screws.     </li> <li>Check the video cable's connection pins for damage.</li> </ul>
Picture is fuzzy	Adjust the Contrast and Brightness Controls.
Picture bounces or a wave pattern is present in the picture	Move electrical devices that may cause electrical interference.
The power LED is ON (White) but there's no video or no picture.	<ul> <li>Computer Power Switch should be in the ON position.</li> <li>Computer Graphics Card should be snugly seated in its slot.</li> <li>Make sure Monitor's video cable is properly connected to the computer.</li> <li>Inspect Monitor's video cable and make sure none of the pins are bent.</li> </ul>
Missing one of the primary colors (RED, GREEN, or BLUE)	Inspect the Monitor's video cable and make sure that none of the pins are bent.
Picture has color defects (white does not look white)	Adjust RGB color or select color temperature.
Poor brightness or contrast	<ul> <li>When the brightness of the screen lowers after being used for a certain period and the function of the display is affected, send it to our authorized service center for repair.</li> </ul>
Unable to open OSD menu.	Turn off your monitor, unplug the power cord and plug it back in, then power on the monitor.

# **Chapter 8 Safety Instructions**

- · Read the safety instructions carefully and thoroughly.
- All cautions and warnings on the device or User Guide should be noted.
- · Refer servicing to qualified personnel only.

## **Safety Information**

- Make sure that the power voltage is within its safety range and has been adjusted properly to the value of 100~240V before connecting the device to the power outlet.
- To avoid electrical shock, always use the power cord and plug with a properly grounded power outlet.
- If the power cord comes with a 3-pin plug, do not disable the protective earth pin from the plug.
- Always disconnect the power cord or switch the wall socket off if the device would be left unused for a certain time to achieve zero energy consumption.
- Place the power cord in a way that people are unlikely to step on it. Do not place anything on the power cord.
- If this device comes with an adapter, use only the ASRock provided AC adapter approved for use with this device.
- To prevent fire or shock hazard, never expose the monitor to rain or moisture.
- Never try to open the monitor cabinet. The dangerous high voltages inside the monitor may result in serious physical injury.
- Never place this product near or over a radiator or heat source unless proper ventilation is provided.
- Do not overload power strips and extension cords. Overloading can result in fire or electric shock.
- Never push objects or spill liquid of any kind into the slots on the monitor cabinet.

#### **European Union:**



Batteries, battery packs, and accumulators should not be disposed of as unsorted household waste. Please use the public collection system to return, recycle, or treat them in compliance with the local regulations.

#### California, USA:



The button cell battery may contain perchlorate material and requires special handling when recycled or disposed of in California. For further information, please visit: https://dtsc.ca.gov/perchlorate/

#### **Canadian Department of Communications Statement**

This digital apparatus does not exceed the Class B limits for radio noise emissions from digital apparatus set out in the Radio Interference Regulations of the Canadian Department of Communications.

This class B digital apparatus complies with Canadian ICES-003.

This Class B digital apparatus meets all requirements of the Canadian Interference - Causing Equipment Regulations.

Cet appareil numérique de la classe B respecte toutes les exigences du Réglement sur le matériel brouiller du Canada.

#### **Environment**

- To reduce the possibility of heat-related injuries or of overheating the device, do not place the device on a soft, unsteady surface or obstruct its air ventilators.
- Use this device only on a hard, flat and steady surface.
- To prevent the device from tipping over, secure the device to a desk, wall or fixed
  object with an anti-tip fastener that helps to properly support the device and keep it
  safe in place.
- To prevent fire or shock hazard, keep this device away from humidity and high temperature.
- Do not leave the device in an unconditioned environment with a storage temperature above 60°C or below -20°C, which may damage the device.
- The maximum operating temperature is around 40°C.
- When cleaning the device, be sure to remove the power plug. Use a piece of soft cloth
  rather than industrial chemical to clean the device. Never pour any liquid into the
  opening; that could damage the device or cause electric shock.
- Always keep strong magnetic or electrical objects away from the device.
- If any of the following situations arises, get the device checked by service personnel:
  - The power cord or plug is damaged.
  - Liquid has penetrated into the device.
  - The device has been exposed to moisture.
  - The device does not work well or you cannot get it working according to the User Guide.
  - The device has dropped and damaged.
  - · The device has obvious sign of breakage.

#### Warning!

Overuse of screens is likely to affect eyesight.

#### Recommendations:

Take a 10-minute break for every 30 minutes of screen time.

Children under 2 years of age should have no screen time. For children aged 2 years and over, screen time should be limited to less than one hour per day.

# English

# **CE Conformity**



This device complies with the requirements set out in the Council Directive on the Approximation of the Laws of the Member States relating to Electromagnetic Compatibility (2014/30/EU), Low-voltage Directive (2014/35/EU), ErP Directive (2009/125/EC) and RoHS directive (2011/65/EU). This product has been tested and found to comply with the harmonized standards for Information Technology Equipment published under Directives of Official Journal of the European Union.

#### **ASRock Contact Information**

ASRock EUROPE B.V.

Address: Bijsterhuizen 11-11, 6546 AR Nijmegen, The Netherlands

Phone: +31-24-345-44-33

# **Technical Support**

Phone: +31-24-345-44-33

Online Support https://event.asrock.com/tsd.asp

#### FCC-B Radio Frequency Interference Statement



This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the measures listed below:

- · Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/television technician for help.

#### Notice 1

The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

#### Notice 2

Shielded interface cables and AC power cord, if any, must be used in order to comply with the emission limits.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- · This device may not cause harmful interference
- This device must accept any interference received, including interference that may cause undesired operation.



# **ASRock Contact Information**

ASRock America, Inc.

Address: 13848 Magnolia Ave, Chino, CA91710, U.S.A.

Phone: +1-909-590-8308

# **Technical Support**

Phone: +1-909-590-8308

Online Support https://event.asrock.com/tsd.asp

#### **WEEE Statement**

Under the European Union ("EU") Directive on Waste Electrical and Electronic Equipment, Directive 2012/19/EU, products of "electrical and electronic equipment" cannot be discarded as municipal waste anymore and manufacturers of covered electronic equipment will be obligated to take back such products at the end of their useful life.



#### Chemical Substances Information

In compliance with chemical substances regulations, such as the EU REACH Regulation (Regulation EC No. 1907/2006 of the European Parliament and the Council), ASRock provides the relevant information at: https://asrock.com/general/about.asp?cat=Responsibility

#### **RoHS Statement**

## Japan JIS C 0950 Material Declaration

A Japanese regulatory requirement, defined by specification JIS C 0950, mandates that manufacturers provide material declarations for certain categories of electronic products offered for sale after July 1, 2006.



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#### **Technical Support**

If a problem arises with your product and no solution can be obtained from the user's manual, please contact your place of purchase or local distributor. Alternatively, please visit https://www.asrock.com for further guidance.

# Product information for EU energy label

https://eprel.ec.europa.eu/screen/product/electronicdisplays/2145753

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#### Disclaimer

Because the monitor specifications and the firmware might be updated, the content of this documentation will be subject to change without notice. In case any modifications of this documentation occur, the updated version will be available on ASRock's website without further notice. If you require technical support related to this monitor, please visit our website for specific information about the model you are using. You may find the latest monitor support list on ASRock's website as well.

ASRock Website: http://www.asrock.com