

RB4011iGS+RM

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The device is already configured with basic settings, you can simply plug in your ISP cable and start using the Internet. We recommend you set up a password to secure your device.

Safety Warnings

Before you work on any equipment, be aware of the hazards involved with electrical circuitry, and be familiar with standard practices for preventing accidents.

Ultimate disposal of this product should be handled according to all national laws and regulations.

The Installation of the equipment must comply with local and national electrical codes.

This unit is intended to be installed in the rackmount. Please read the mounting instructions carefully before beginning installation. Failure to use the correct hardware or to follow the correct procedures could result in a hazardous situation to people and damage to the system.

This product is intended to be installed indoors. Keep this product away from water, fire, humidity or hot environments.

Use only the power supply and accessories approved by the manufacturer, and which can be found in the original packaging of this product.

Read the installation instructions before connecting the system to the power source.

We cannot guarantee that no accidents or damage will occur due to the improper use of the device. Please use this product with care and operate at your own risk!

In the case of device failure, please disconnect it from power. The fastest way to do so is by unplugging the power plug from the power outlet.

It is the customer's responsibility to follow local country regulations, including operation within legal frequency channels, output power, cabling requirements, and Dynamic Frequency Selection (DFS) requirements. All Mikrotik devices must be professionally installed.

Setup

- Connect your Internet cable to the first port, and local network PCs to the other ports.
- Choose your powering solution, please see the [Powering](#) section for possibilities.
- Set your computer IP configuration to automatic (DHCP).
- The default IP address from the local network is 192.168.88.1, open this address in your web browser to start the configuration. The username is admin and there is no password (or, for some models, check user and wireless passwords on the sticker).
- We recommend clicking the "Check for updates" button and updating your RouterOS software to the latest version to ensure the best performance and stability. The device needs to have an active Internet connection.
- Set up a strong password for the device.

Powering

The power consumption under maximum load can reach 33 W. The device accepts power from the power jack or from the first Ethernet port:

- Direct-input power jack (5.5 mm outside and 2.1 mm inside, female, pin positive plug) accepts 12-57 V DC.
- The First Ethernet port accepts Power over Ethernet 18-57 V DC.

Connecting to a POE Adapter:

1. Connect the Ethernet cable from the device to the POE port of the POE adapter.
2. Connect an Ethernet cable from your LAN to the LAN port of the POE adapter, please mind arrows for data and power flow.
3. Connect the power cord to the adapter, and then plug the power cord into a power outlet.

Configuration

Once logged in, we recommend clicking the "Check for updates" button in the QuickSet menu, as updating your RouterOS software to the latest version ensures the best performance and stability. For wireless models, please make sure you have selected the country where the device will be used, to conform with local regulations.

RouterOS includes many configuration options in addition to what is described in this document. We suggest starting here to get yourself accustomed to the possibilities: <https://mt.lv/help>. In case an IP connection is not available, the Winbox tool (<https://mt.lv/winbox>) can be used to connect to the MAC address of the device from the LAN side (all access is blocked from the Internet port by default).

For recovery purposes, it is possible to boot the device for reinstallation, see section [Buttons and jumpers](#).

Mounting


The device is designed to use indoors and it can be mounted in a rackmount enclosure using provided rack mounts, or it can be placed on the desktop. Please attach rubber pegs on the bottom of the router if the desired placement is on the flat surface or use a Phillips screwdriver to attach rackmount ears on both sides of the device if designated use is for rackmount enclosure:



1. Attach rack ears to both sides of the device and tighten four screws to secure them in place;
2. Place the device in a rackmount enclosure and align with the holes so that the device fits conveniently;
3. Tighten screws to secure it in place.

The device has no protection from water contamination, please ensure the placement of the device in a dry and ventilated environment. We recommend Cat6 cables for our devices.

Mounting and configuration of this device should be done by a qualified person.

 Operating humidity can be from 5% to 95% non-condensing.

Extension slots and ports

- The Ethernet ports are connected in two groups of five, each group is connected through a switch chip. The ports can be configured individually and support automatic cross/straight cable correction (Auto MDI/X), so you can use either straight or cross-over cables for connecting to other network devices.
- SFP+ port accepts SFP and SFP+ modules. Refer to the compatibility list <https://help.mikrotik.com/docs/spaces/ROS/pages/220233794/MikroTik+wired+interface+compatibility>
- RJ45 console port for serial console access, set by default to 115200 bit/s, 8 data bits, 1 stop bit, no parity.

Buttons and jumpers

The RouterBOOT reset button has the following functions. Press the button and apply the power, then:

- Release the button when the green LED starts flashing, to reset RouterOS configuration to defaults.

- Release the button when the LED turns solid green to clear all configuration and bridge all interfaces.
- Release the button after LED is no longer lit (~20 seconds) to cause a device to look for Netinstall servers (required for reinstalling RouterOS over the network).

Regardless of the above option used, the system will load the backup RouterBOOT loader if the button is pressed before power is applied to the device. Useful for RouterBOOT debugging and recovery.

Operating system support

The device supports RouterOS software version 7 or later. The specific factory installed-version number is indicated in the RouterOS menu /system resource. Other operating systems have not been tested.

Accessories

Package includes the following accessories that come with the device:

- EU/US Switching Power Supply DC 24 V 1.5 A 36 W 87.4% VI 150 cm RA DC plug.
- K-60 fastening set. DIN965, M3x6.
- Mounting kit 4011 mm bracket.

Please visit help pages for the MikroTik SFP module compatibility table: <https://help.mikrotik.com/docs/spaces/ROS/pages/220233794/MikroTik+wired+interface+compatibility>



To avoid pollution of the environment, please separate the device from household waste and dispose of it in a safe manner, such as in designated waste disposal sites. Familiarize yourself with the procedures for the proper transportation of the equipment to the designated disposal sites in your area.

Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a commercial installation.



This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This unit was tested with shielded cables on the peripheral devices. Shielded cables must be used with the unit to ensure compliance.

Innovation, Science and Economic Development Canada

This device contains license-exempt transmitter(s)/receiver(s) that comply with Innovation, Science, and Economic Development Canada's license-exempt RSS(s). Operation is subject to the following two conditions: (1) This device may not cause interference. (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : 1) L'appareil ne doit pas produire de brouillage; 2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This Class A digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe [A] est conforme à la norme NMB-003 du Canada.

UKCA marking



Eurasian Conformity Mark

Информация о дате изготовления устройства указана в конце серийного номера на его наклейке через дробь. Первая цифра означает номер года (последняя цифра года), две последующие означают номер недели.

Изготовитель: Mikrotikls SIA, Aizkraukles iela 23, Rīga, LV-1006, Латвия, support@mikrotik.com. Сделано в Китае, Латвии или Литве. См. на упаковке.

Для получения подробных сведений о гарантийном обслуживании обратитесь к продавцу. Информация об импортерах продукции MikroTik в Российскую Федерацию: <https://mikrotik.com/buy/europe/russia>

Продукты MikroTik, которые поставляются в Евразийский таможенный союз, оцениваются с учетом соответствующих требований и помечены знаком EAC, как показано ниже:



Norma Oficial Mexicana

EFICIENCIA ENERGETICA CUMPLE CON LA NOM-029-ENER-2017.

La operacion de este equipo esta sujeta a las siguientes dos condiciones:

- Es posible que este equipo o dispositivo no cause interferencia perjudicial y.
- Este equipo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operacion no deseada.


Fabricante: Mikrotikls SIA, Brivibas gatve 214i, Rīga, LV-1039, Latvia.

País De Origen: Letonia; Lituania; China (Republica Popular); Estados Unidos De America; Mexico.

Por favor contacte a su distribuidor local para preguntas regionales específicas. La lista de importadores se puede encontrar en nuestra página de inicio – <https://mikrotik.com/buy/latinamerica/mexico>.

CE Declaration of Conformity

Manufacturer: Mikrotikls SIA, Brivibas gatve 214i Rīga, Latvia, LV1039.

The full text of the EU Declaration of Conformity is available at the following internet address: <https://mikrotik.com/products> 



Information contained here is subject to change. Please visit the product page on www.mikrotik.com for the most up to date version of this document.

