

A-SPIRE WIRELESS

PRODUCT MANUAL

ENGLISH



POWER ON/OFF

To power the headset on or off, press and hold 1 for 2 seconds.

BATTERY STATUS

While the headset is turned on, shortly press 1 to get the headset battery level.

CONNECTION

CONNECTING TO THE ACEZONE APP

Important! Please follow these instructions for a successful first-time pairing:

1. First, make sure USB is not connected.
2. Download the AceZone App to your Android or iOS device.
3. Open the AceZone App and choose the A-Spire Wireless when adding a new device to the app.
4. Follow the instructions in the AceZone App and pair the headset to your smart device.
5. Now open your Bluetooth settings on your smart device, find the A-Spire Wireless in your paired devices, and press it to finish audio connection.

Use the AceZone App to explore different EQ modes and other settings. You may also use the app to adjust your sidetone level.

While the headset is on, press and hold ANC button 3 for 4 seconds to enter bluetooth pairing mode. A voice prompt will tell you the headset is pairing.

While the headset is off, press and hold power button 1 for 8 seconds to clear the pairing list from the headset. A voice prompt will tell you the pairing list is cleared.

While the headset is off, press and hold power button 1 for 15 seconds to force a factory reset. A voice prompt will tell you a factory reset has been made.

DONGLE 2 - MAIN USE

Insert the USB-C dongle in your PC or PS5 console, and turn it on. Turn on your A-Spire Wireless headset. The headset will connect to the dongle automatically. A voice prompt will tell you that the headset is connected.

USB 3

For PC use while charging your A-Spire Wireless headset, you may use the USB-C cable. Connect the cable to your PC and your A-Spire Wireless headset. The headset can charge while playing audio from your PC.

AUX 4

Use the AUX cable to connect to any AUX port. This could be a console, a controller or a computer.

BLUETOOTH

Use Bluetooth connection to connect to your smart device and use the AceZone App.



NOISE CANCELLING

Shortly press 5 to switch between noise cancelling modes.

MUSIC CONTROL

PLAY/PAUSE MUSIC ▶||

Single press 6.

ADJUST VOLUME ◀/▶

Shortly press 7 for volume up, and shortly press 8 for volume down.

PREVIOUS/NEXT TRACK ◀/▶

Long press 7 for next track, and long press 8 for previous track.

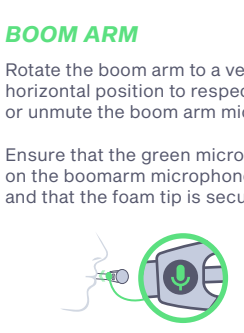
PHONE CONTROL

ANSWER/HANG UP ☎/☎

Shortly press 9 to answer an incoming call, or to hang up during an ongoing call.

DECLINE INCOMING CALL ✖

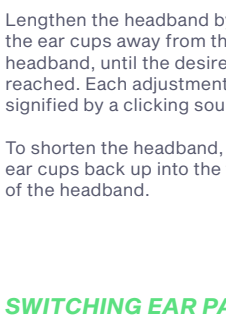
Long press 9.



BOOM ARM

Rotate the boom arm to a vertical or horizontal position to respectively mute or unmute the boom arm microphone.

Ensure that the green microphone symbol on the boomarm microphone faces your mouth, and that the foam tip is securely in place.



HEADBAND ADJUSTMENT

Lengthen the headband by pulling the ear cups away from the top of the headband, until the desired length is reached. Each adjustment step is signified by a clicking sound.

To shorten the headband, push the ear cups back up into the top of the headband.

SWITCHING EAR PADS

To switch the interchangeable ear pads, gently pull them out from the ear cup. Please be careful not to lose the thin layer of protective foam between the ear cup and the ear pad.

REGULATORY



AceZone ApS hereby declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU and all other applicable EU regulatory requirements. The complete declaration of conformity can be found at: www.acezone.io/pages/certifications



This product conforms to all applicable Electromagnetic Compatibility Regulations 2016 and all other applicable UK regulations. The complete declaration of conformity can be found at: www.acezone.io/pages/certifications

AceZone ApS hereby declares that this product is in compliance with the essential requirements per Radio Equipment Regulations 2017 and all other applicable UK regulations. The complete declaration of conformity can be found at: www.acezone.io/pages/certifications

The product complies with the Technical Regulations Conformity Certification of Specified Radio equipment in accordance with the provisions of Article 38-24, Paragraph 1 of the Radio Law. The complete declaration of conformity can be found at: www.acezone.io/pages/certifications

TROUBLESHOOTING & FAQ

Dongle and headset is not connecting? The connection is easily restored in 6 steps.

1. Disconnect headset from computer.
2. Power on headset.
3. Set headset in pairing mode: Hold ANC button until LEDs are flashing blue and red.
4. Connect dongle to computer.
5. Set the dongle in pairing mode: Hold the dongle button until the LED turns purple.
6. Wait for devices to reconnect automatically.

NOTE: The connection can be lost if the dongle pairing has been activated by accident (holding the dongle button).

Dongle interference (bad dongle audio)

While using the dongle, make sure that your phone or other bluetooth connected devices are not playing audio. Even though you cannot hear the audio from the signals sent from the secondary device it will interfere with the dongle signal.

'Play' button on headset is not working when using the dongle

When pressing the play/pause button on the headset a command is sent to the computer via the dongle. If the audio is paused for a while (15 seconds) the connection is shut down to save power. The audio can be started again by pressing play on the computer.

Can I play audio from my dongle and phone at the same time?

No, the A-Spire Wireless headset is optimised for one audio stream at a time. This is chosen to have the best possible dongle audio quality.

Do not disturb

Can I play undisturbed? Not phone calls interrupting etc... Yes, this is indeed possible. When using USB or AUX, bluetooth and dongle will disconnect from headset. They will reconnect once USB/AUX connection is removed.

Can I charge while using the dongle for audio?

Yes, by using an adapter/phone charger for charging. Plugging USB into a computer will activate 'Do not disturb' and audio stream will go through USB cable and dongle connection will stop until USC is disconnected from computer.

Important Safety Instructions

Do not use this apparatus near water.
Clean only with a dry cloth.

Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

Federal Communication Commission Interference Statement



This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

MANUAL text (§15.105, extract)
NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

(d) For systems incorporating several digital devices, the statement shown in paragraph (a) or (b) of this section needs to be contained only in the instruction manual for the main control unit.

(e) In cases where the manual is provided only in a form other than paper, such as on a computer disk or over the Internet, the information required by this section may be included in the manual in that alternative form, provided the user can reasonably be expected to have the capability to access information in that form CAUTION (§15.21, extract): Changes or modifications not expressly approved by AceZone ApS could void the user's authority to operate this equipment according to part 15 of the FCC rules.

Contains FCC ID: 2A890-ASPIREW
IC ID: 29781-ASPIREW
TELEC certification: 219-247122
Max RF output power: 32mW (15 dBm)
Frequency Range: 2402 MHz - 2480 MHz



ACMA Compliance
(Australia/New Zealand)

WARNINGS/CAUTIONS

- Do NOT use the headset at a high volume for any extended period.
 - To avoid hearing damage, use your headset at a comfortable, moderate volume level.
- Turn the volume down on your device before placing the headset in/on your ears, then turn the volume up gradually until you reach a comfortable listening level.
- Do NOT use your headset while driving for phone calls or any other purpose.
- Do NOT use the headset with noise cancelling mode at any time the inability to hear surrounding sounds may present a danger to yourself or others, e.g., while riding a bicycle or walking in or near traffic, a construction site or railroad, etc., and follow applicable laws regarding headset use.
 - Turn the headset off, or use the headset with noise cancelling off and adjust your volume, to ensure you can hear surrounding sounds, including alarms and warning signals.
 - Be aware of how sounds that you rely on as reminders or warnings may vary in character when using the headset, even with transparency mode.
- Do NOT use the headset if they emit any loud unusual noise. If this happens, turn the headphones off and contact AceZone customer service.
- Remove the headset immediately if you experience a warning sensation or loss of audio.
- Do NOT use the headset as aviation communication headsets. Contains small parts which may be a choking hazard. Not suitable for children under age 3. This product contains magnetic material. Consult your physician on whether this might affect your implantable medical device.
- Do NOT use mobile phone adapters to connect headset to airplane seat jacks, as this could result in injury or property damage due to overheating.
- To reduce the risk of fire or electrical shock, do NOT expose this product to rain, liquids or moisture.
- Do NOT use this product to dripping or splashing, and do not place objects filled with liquids, such as vases, on or near the product.
- Keep the product away from fire and heat sources. Do NOT place naked flame sources, such as lighted candles, on or near the product.
- Use this product only with an agency approved LPS power supply which meets local regulatory requirements (e.g., UL, CSA, VDE, CCC).
- Do NOT make unauthorized alterations to this product.
- If the battery leaks, do not allow the liquid to come in contact with the skin or eyes. If contact is made, seek medical advice.
- Do not expose products containing batteries to excessive heat (e.g. from storage in direct sunlight, fire or the like).
- Do NOT wear while charging



This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.