



SAFETY DATA SHEET

SECTION 1: Identification of the substance/mixture and of the company/undertaking

Important information *** This Safety Data Sheet is only authorised for use by HP for HP Original products. Any unauthorised use of this Safety Data Sheet is strictly prohibited and may result in legal action being taken by HP. ***

1.1. Product identifier

Trade name or designation of the mixture CH563Series

Registration number -

Synonyms None.

Issue date 22-May-2015

Version number 16

Revision date 21-Jul-2026

Supersedes date 24-Apr-2025

1.2. Relevant identified uses of the substance or mixture and uses advised against

Identified uses Inkjet printing

Uses advised against None known.

1.3. Details of the supplier of the safety data sheet

Telephone HP Inc UK Ltd, Regulatory Enquiries, Earley West
300 Thames Valley Park Drive, Reading, RG6 1PT
+44 20 7660 0596 (Consumer)
+44 20 7660 0403 (Commercial)

HP Inc. health effects line

(Toll-free within the US) 1-800-457-4209

(Direct) 1-760-710-0048

HP Inc. Customer Care Line

(Toll-free within the US) 1-800-474-6836

(Direct) 1-208-323-2551

Email: sustainability@hp.com

1.4 Emergency telephone number +1 760 710 0048

SECTION 2: Hazards identification

2.1. Classification of the substance or mixture

Classification according to Regulation (EC) No 1272/2008 as amended

This mixture does not meet the criteria for classification as hazardous according to Regulation (EC) 1272/2008.

2-pyrrolidone: Specific Concentration Limits, Reproductive toxicity Category 1B, fertility or the unborn child 3%. Mixture classification threshold based on data related to developmental toxicity in animals. No adverse effects on sexual function or damage to fertility have been observed in an animal study. See Section 11.

2.2. Label elements

Label according to Regulation (EC) No. 1272/2008 as amended

Hazard pictograms None.

Signal word None.

Hazard statements The mixture does not meet the criteria for classification.

Precautionary statements

Prevention Not available.

Response Not available.

Storage Not available.

Disposal Not available.

Supplemental label information EUH208 - Contains Benzisothiazolinone.
May produce an allergic reaction.
Incorporates biocides: benzisothiazolinone.

2.3. Other hazards Carbon black is classified by the IARC as a Group 2B carcinogen (the substance is possibly carcinogenic to humans). Carbon black in this preparation, due to its bound form, does not present this carcinogenic risk. None of the other ingredients in this preparation are classified as carcinogens according to ACGIH, EU, IARC, MAK, NTP or OSHA.
Potential routes of overexposure to this product are skin and eye contact.
Inhalation of vapor and ingestion are not expected to be significant routes of exposure for this product under normal use conditions. Complete toxicity data are not available for this specific formulation.

Endocrine disrupting properties (Toxicity/Ecotoxicity): This mixture does not contain known components considered to have endocrine disrupting properties according to REACH Article 57(f) or Commission Delegated regulation (EU) 2017/2100 or Commission Regulation (EU) 2018/605 at levels above possible trace contaminate levels.

SECTION 3: Composition/information on ingredients

3.2. Mixtures

General information

Chemical name	%	CAS-No. / EC No.	REACH Registration No.	Index No.	Notes
2-pyrrolidone	<2.5	616-45-5 210-483-1	01-2119475471-37-XXXX	-	
Classification: Eye Irrit. 2;H319, Repr. 1B;H360					
1,2-Benzisothiazolin-3-one (Benzisothiazolinone)	<0.036	2634-33-5 220-120-9	01-2120761540-60-XXXX	613-088-00-6	
Classification: Acute Tox. 4;H302, Skin Irrit. 2;H315, Eye Dam. 1;H318, Skin Sens. 1;H317, Aquatic Acute 1;H400(M=1), Aquatic Chronic 2;H411(M=1)					
Specific Concentration Limits: Skin Sens. 1A;H317: C ≥ 0.036 %					
Other components below reportable levels	<100				

Composition comments

This ink supply contains an aqueous ink formulation.

Carbon black is present only in a bound form in this preparation.

2-pyrrolidone: Specific Concentration Limit 3%. Mixture classification threshold based on data related to developmental toxicity in animals. No adverse effects on sexual function or damage to fertility have been observed in an animal study. See Section 11.

SECTION 4: First aid measures

General information Not available.

4.1. Description of first aid measures

Inhalation Move to fresh air. If symptoms persist, get medical attention.
Skin contact Wash affected areas thoroughly with mild soap and water. If irritation persists get medical attention.
Eye contact Do not rub eyes. Immediately flush with large amounts of clean, warm water (low pressure) for at least 15 minutes or until particles are removed. If irritation persists get medical attention.
Ingestion If ingestion of a large amount does occur, seek medical attention.

4.2. Most important symptoms and effects, both acute and delayed Not available.

4.3. Indication of any immediate medical attention and special treatment needed Not available.

SECTION 5: Firefighting measures

General fire hazards Not available.

5.1. Extinguishing media

Suitable extinguishing media CO2, water, dry chemical, or foam
Unsuitable extinguishing media None known.

5.2. Special hazards arising from the substance or mixture	Not available.
5.3. Advice for firefighters	
Special protective equipment for firefighters	Not available.
Special fire fighting procedures	Not available.
Specific methods	None established.

SECTION 6: Accidental release measures

6.1. Personal precautions, protective equipment and emergency procedures	
For non-emergency personnel	Wear appropriate personal protective equipment.
For emergency responders	Not available.
6.2. Environmental precautions	Do not let product enter drains. Do not flush into surface water or sanitary sewer system.
6.3. Methods and material for containment and cleaning up	Dike the spilled material, where this is possible. Absorb with inert absorbent such as dry clay, sand or diatomaceous earth, commercial sorbents, or recover using pumps.
6.4. Reference to other sections	Not available.

SECTION 7: Handling and storage

7.1. Precautions for safe handling	Avoid contact with skin, eyes and clothing.
7.2. Conditions for safe storage, including any incompatibilities	Keep out of the reach of children. Keep away from excessive heat or cold.
7.3. Specific end use(s)	Not available.

SECTION 8: Exposure controls/personal protection

8.1. Control parameters	
Occupational exposure limits	No exposure limits noted for ingredient(s).
Biological limit values	No biological exposure limits noted for the ingredient(s).
Recommended monitoring procedures	Not available.

Derived no effect levels (DNELs)

General population

Components	Value	Assessment factor	Notes
2-pyrrolidone (CAS 616-45-5)			
Long-term, Systemic, Dermal	6 mg/kg bw/d	10	
Long-term, Systemic, Inhalation	17.1 mg/m3		
Long-term, Systemic, Oral	5.2 mg/kg bw/d		
Short-term, Systemic, Dermal	167 mg/kg bw/d		
Short-term, Systemic, Oral	33.3 mg/kg bw/d		

Workers

Components	Value	Assessment factor	Notes
2-pyrrolidone (CAS 616-45-5)			
Long-term, Systemic, Dermal	10 mg/kg bw/d	6	
Long-term, Systemic, Inhalation	57.8 mg/m3		
Short-term, Systemic, Dermal	277 mg/kg bw/d		

Predicted no effect concentrations (PNECs)

Components	Value	Assessment factor	Notes
2-pyrrolidone (CAS 616-45-5)			
Freshwater	0.5 mg/l		
Intermittent releases	0.5 mg/l		
Marine water	0.05 mg/l		
Sediment (freshwater)	0.4205 mg/kg		
Sewage Treatment Plant	10 mg/l		
Soil	0.0612 mg/kg		

Exposure guidelines	Exposure limits have not been established for this product.
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8.2. Exposure controls

Appropriate engineering controls Use in a well ventilated area.

Individual protection measures, such as personal protective equipment

General information Not available.

Eye/face protection Not available.

Skin protection

- **Hand protection** Not available.

- **Other** Use personal protective equipment to minimize exposure to skin and eye.

Respiratory protection Not available.

Thermal hazards Not available.

Hygiene measures Handle in accordance with good industrial hygiene and safety practice.

Environmental exposure controls Not available.

SECTION 9: Physical and chemical properties

9.1. Information on basic physical and chemical properties

Appearance

Physical state Liquid.

Form Liquid.

Color Black.

Odor Not available.

Odor threshold Not available.

pH 7.5 - 8.2

Melting point/freezing point Not available.

Initial boiling point and boiling range Not determined

Flash point >230.0 °F (>110.0 °C)

Evaporation rate Not determined

Flammability (solid, gas) Not available.

Upper/lower flammability or explosive limits

Explosive limit - lower (%) Not determined

Explosive limit - upper (%) Not available.

Vapor pressure Not determined

Vapor density 1 (air = 1.0)

Solubility(ies)

Solubility (water) Soluble in water

Partition coefficient (n-octanol/water) Not available.

Auto-ignition temperature Not available.

Decomposition temperature Not available.

Viscosity 2 cp

Explosive properties Not available.

Oxidizing properties Not determined

9.2. Other information

Density 1.04 g/ml

Kinematic viscosity <3 mm²/s at 25°C (calculated).

VOC <147 g/l

9.2. Other information

9.2.2. Other safety characteristics No relevant additional information available.

SECTION 10: Stability and reactivity

10.1. Reactivity Not available.

10.2. Chemical stability	Stable under recommended storage conditions.
10.3. Possibility of hazardous reactions	Will not occur.
10.4. Conditions to avoid	Not available.
10.5. Incompatible materials	Incompatible with strong bases and oxidizing agents.
10.6. Hazardous decomposition products	Upon decomposition, this product may yield gaseous nitrogen oxides, carbon monoxide, carbon dioxide and/or low molecular weight hydrocarbons.

SECTION 11: Toxicological information

General information Not available.

Information on likely routes of exposure

Inhalation	Under normal conditions of intended use, this material is not expected to be an inhalation hazard.
Skin contact	Contact with skin may result in mild irritation.
Eye contact	Contact with eyes may result in mild irritation.
Ingestion	Health injuries are not known or expected under normal use.

Symptoms Not available.

11.1. Information on toxicological effects

Acute toxicity Based on available data, the classification criteria are not met.

Components	Species	Test Results
2-pyrrolidone (CAS 616-45-5)		
<u>Acute</u>		
Dermal		
LD50	Rabbit	> 2000 mg/kg, 24 Hours
Oral		
LD50	Rat	> 5000 mg/kg

Skin corrosion/irritation Based on available data, the classification criteria are not met.

Serious eye damage/eye irritation Based on available data, the classification criteria are not met.

Respiratory sensitization Based on available data, the classification criteria are not met.

Skin sensitization Based on available data, the classification criteria are not met.

Germ cell mutagenicity Based on available data, the classification criteria are not met.

Carcinogenicity Based on available data, the classification criteria are not met.

Carbon black is classified as a carcinogen by the IARC (possibly carcinogenic to humans, Group 2B) and by the State of California under Proposition 65. In their evaluations of carbon black, both organizations indicate that exposure to carbon black, per se, does not occur when it remains bound within a product matrix, specifically, rubber, ink, or paint. Carbon black is present only in a bound form in this preparation. None of the other ingredients in this preparation are classified as carcinogens according to ACGIH, EU, IARC, MAK, NTP or OSHA.

Reproductive toxicity Based on available data, the classification criteria are not met.

2-pyrrolidone: This component showed developmental effects only at high doses that were toxic to pregnant test animals (OECD Testing Guideline 414: Prenatal Developmental Toxicity Study). Uptake by people of small doses is not expected to cause developmental toxicity. This component has not caused adverse effects on sexual function or damage to fertility in an animal study (OECD Testing Guideline 443: Extended One-Generation Reproductive Toxicity Study).

Specific target organ toxicity - single exposure Based on available data, the classification criteria are not met.

Specific target organ toxicity - repeated exposure Based on available data, the classification criteria are not met.

Aspiration hazard Based on available data, the classification criteria are not met.

Mixture versus substance information Not available.

Other information

Complete toxicity data are not available for this specific formulation
Refer to Section 2 for potential health effects and Section 4 for first aid measures.

SECTION 12: Ecological information**12.1. Toxicity**

Aquatic toxicity Not expected to be harmful to aquatic organisms.

Product	Species	Test Results
CH563Series		
Aquatic		
Fish	LC50	Fathead minnow (Pimephales promelas)
		> 750 mg/l, 96 hours

Components	Species	Test Results
2-pyrrolidone (CAS 616-45-5)		
Aquatic		
<i>Acute</i>		
Crustacea	EC50	Water flea (Daphnia pulex)
		13.21 mg/l, 48 hours

12.2. Persistence and degradability Not available.

12.3. Bioaccumulative potential Not available.

Partition coefficient n-octanol/water (log Kow)	
2-pyrrolidone	-0.85

Bioconcentration factor (BCF) Not available.

12.4. Mobility in soil Not available.

12.5. Results of PBT and vPvB assessment Not a PBT or vPvB substance or mixture.

12.6. Other adverse effects Not available.

SECTION 13: Disposal considerations**13.1. Waste treatment methods**

Residual waste	Not available.
Contaminated packaging	Not available.
EU waste code	Not available.
Disposal methods/information	Do not dispose of together with general office waste. Do not allow this material to drain into sewers/water supplies. Dispose of waste material according to Local, State, Federal, and Provincial Environmental Regulations. Ensure collection and disposal with an appropriately licensed waste contractor. HP's Planet Partners (trademark) supplies recycling program enables simple, convenient recycling of HP original inkjet and LaserJet supplies. For more information and to determine if this service is available in your location, please visit http://www.hp.com/recycle .

SECTION 14: Transport information**ADR**

14.1. UN number or ID number Not regulated as dangerous goods.

14.2. UN proper shipping name Not Regulated

14.3. Transport hazard class(es)

Class	Not assigned.
Subsidiary hazard	-
Hazard No. (ADR)	Not assigned.
Tunnel restriction code	Not assigned.

14.4. Packing group -

14.5. Environmental hazards No

14.6. Special precautions for user Not assigned.

IATA

14.1. UN number or ID number	Not regulated as dangerous goods.
14.2. UN proper shipping name	Not Regulated
14.3. Transport hazard class(es)	
Class	Not assigned.
Subsidiary hazard	-
14.4. Packing group	-
14.5. Environmental hazards	No
14.6. Special precautions for user	Not assigned.

IMDG

14.1. UN number or ID number	Not regulated as dangerous goods.
14.2. UN proper shipping name	Not Regulated
14.3. Transport hazard class(es)	
Class	Not assigned.
Subsidiary hazard	-
14.4. Packing group	-
14.5. Environmental hazards	
Marine pollutant	No
EmS	Not assigned.
14.6. Special precautions for user	Not assigned.
14.7. Maritime transport in bulk according to IMO instruments	Not available.
Further information	Not a dangerous good under DOT, IATA, ADR, IMDG, or RID.
	Transport in bulk according to Annex II of MARPOL73/78 and the IBC code: Not applicable.

SECTION 15: Regulatory information

15.1. Safety, health and environmental regulations/legislation specific for the substance or mixture

Retained direct EU regulations

Regulation (EC) No. 1005/2009 on substances that deplete the ozone layer, Annex I and II, as amended
Not listed.
Regulation (EU) 2019/1021 On persistent organic pollutants (recast), as amended
Not listed.
Regulation (EU) No. 649/2012 concerning the export and import of dangerous chemicals, Annex I, Part 1 as amended
Not listed.
Regulation (EU) No. 649/2012 concerning the export and import of dangerous chemicals, Annex I, Part 2 as amended
Not listed.
Regulation (EU) No. 649/2012 concerning the export and import of dangerous chemicals, Annex I, Part 3 as amended
Not listed.
Regulation (EU) No. 649/2012 concerning the export and import of dangerous chemicals, Annex V as amended
Not listed.
Regulation (EC) No. 166/2006 Annex II Pollutant Release and Transfer Registry, as amended
Not listed.
Regulation (EC) No. 1907/2006, REACH Article 59(10) Candidate List as currently published by ECHA
Not listed.

Authorizations

Regulation (EC) No. 1907/2006, REACH Annex XIV Substances subject to authorization, as amended
Not listed.

Restrictions on use

Regulation (EC) No. 1907/2006, REACH Annex XVII Substances subject to restriction on marketing and use, as amended - Conditions of restriction given for the associated entry number should be considered
Not listed.

Regulation 2019/1148 on Marketing and Use of Explosive Precursors, Annex I, as amended

Not listed.

Regulation 2019/1148 on Marketing and Use of Explosive Precursors, Annex II, as amended

Not listed.

Other regulations

HP complies with chemical regulatory requirements in chemical substance notification laws, where applicable. All chemical substances are notified or exempt from notification or listed in the inventory as existing substances in the following countries: US (TSCA), Canada (DSL/NDSL), Australia (AIC), Japan (ISHL, ENCS), Philippines (PICCS), New Zealand (NZIoC), Russia and China (IECSC). For guidance on importation and/or additional requirements for registration schemes such as EAEU, EU, South Korea, Turkey, UK, India and Taiwan, please contact the Sustainability and Compliance Center (sustainability@hp.com).

Not available.

15.2. Chemical safety assessment

See attached SUMI or GEIS document, if applicable.

Other information

This Safety Data Sheet complies with the requirements of Regulation (EU) 2020/878. Classification according to Regulation (EC) No 1272/2008 as amended.

Specific Provisions: Regulation (EC) No 1907/2006 of the European Parliament and of the Council concerning the Registration, Evaluation, Authorisation and Restriction of Chemicals (REACH), establishing a European Chemicals Agency, amending Directive 1999/45/EC and repealing Council Regulation (EEC) No 793/93 and Commission Regulation (EC) No 1488/94 as well as Council Directive 76/769/EEC and Commission Directives 91/155/EEC, 93/67/EEC, 93/105/EC and 2000/21/EC (in the amended version OJ L 396 from 29.05.2007 page 3 with further rectifications and amendments).

SECTION 16: Other information

References

Regulation (EC) No. 1907/2006 of December 18, 2006 concerning the Registration, Evaluation, Authorization and Restriction of Chemicals (REACH) and establishing a European Chemicals Agency (REACH).

Regulation (EC) No. 1272/2008 of December 16, 2008 on classification, labeling and packaging of substances and mixtures, and amendments (CLP).

The information in this document is based on the present state of our knowledge, including but not limited to the data present in the registrations of the ingredients, it does not purport to be all-inclusive and shall be used only as a guide.

Information on evaluation method leading to the classification of mixture

The classification for health and environmental hazards is derived by a combination of calculation methods and test data, if available.

Full text of any statements, which are not written out in full under sections 2 to 15

H302 Harmful if swallowed.
H315 Causes skin irritation.
H317 May cause an allergic skin reaction.
H318 Causes serious eye damage.
H319 Causes serious eye irritation.
H360 May damage fertility or the unborn child.
H400 Very toxic to aquatic life.
H411 Toxic to aquatic life with long lasting effects.

Revision information

1. Product and Company Identification: Alternate Trade Names
Ecological Information: Ecotoxicity

Training information

Follow training instructions when handling this material.

Disclaimer

This Safety Data Sheet document is provided without charge to customers of HP. Data is the most current known to HP at the time of preparation of this document and is believed to be accurate. It should not be construed as guaranteeing specific properties of the products as described or suitability for a particular application. This document was prepared to the requirements of the jurisdiction specified in Section 1 above and may not meet regulatory requirements in other countries.

This safety data sheet is meant to convey information about HP inks (toners) provided in HP Original ink (toner) supplies. If our Safety Data Sheet has been provided to you with a refilled, remanufactured, compatible or other non-HP Original supply please be aware that the information contained herein was not meant to convey information about such products and there could be considerable differences from information in this document and the safety information for the product you purchased. Please contact the seller of the refilled, remanufactured or compatible supplies for applicable information, including information on personal protective equipment, exposure risks and safe handling guidance. HP does not accept refilled, remanufactured or compatible supplies in our recycling programs.

Explanation of abbreviations

ACGIH	American Conference of Governmental Industrial Hygienists
Acute Tox.	Acute toxicity
Aquatic Acute	Short-term (acute) aquatic hazard
Aquatic Chronic	Long-term (chronic) aquatic hazard
Asp. Tox.	Aspiration hazard
Carc.	Carcinogenicity
CAS	Chemical Abstracts Service
CERCLA	Comprehensive Environmental Response Compensation and Liability Act
CFR	Code of Federal Regulations
COC	Cleveland Open Cup
DOT	Department of Transportation
EPCRA	Emergency Planning and Community Right-to-Know Act (aka SARA)
Eye Dam.	Serious eye damage
Eye Irrit.	Eye Irritation
Flam. Liq.	Flammable liquids
Flam. Sol.	Flammable solids
Lact.	Effects on or via lactation
Muta.	Germ cell mutagenicity
IARC	International Agency for Research on Cancer
NIOSH	National Institute for Occupational Safety and Health
NTP	National Toxicology Program
OSHA	Occupational Safety and Health Administration
Ox. Liq.	Oxidising liquids
Ozone	Hazardous to the ozone layer
PEL	Permissible Exposure Limit
Press. Gas	Gases under pressure
RCRA	Resource Conservation and Recovery Act
REC	Recommended
REL	Recommended Exposure Limit
Repr.	Reproductive toxicity
Resp. Sens.	Respiratory sensitization
SARA	Superfund Amendments and Reauthorization Act of 1986
Skin Corr.	Skin corrosion
Skin Irrit.	Skin irritation
Skin Sens.	Skin sensitization
STEL	Short-Term Exposure Limit
STOT RE	Specific target organ toxicity - repeated exposure
STOT SE	Specific target organ toxicity - single exposure
TCLP	Toxicity Characteristics Leaching Procedure
TLV	Threshold Limit Value
TSCA	Toxic Substances Control Act

Safe Use of Mixtures Information (SUMI)

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Water Based Ink: WB02 *English*

Disclaimer

This SUMI is a generic document for communicating conditions of safe use of a product in response to the REACH obligation. This document relates only to conditions of safe use and is not specific to a product. By adding this SUMI to a specific product Safety Data Sheet (SDS), the importer/formulator declares that the mixture can safely be used following the instructions below. Following occupational health legislation, the employer of workers remains responsible for communicating relevant use information to employees. When developing workplace instructions for employees, SUMI Sheets should always be considered in combination with the SDS and the label of the product. Derived No Effect Levels (DNEL) and Predicted No Effect Concentration (PNEC) values of substances derived from the Chemical Safety Assessment (CSA) will be given in section 8 of the SDS. The REACH registration numbers, where applicable, complete an extended product SDS.

Operational conditions

Maximum duration	Up to 8 hours per day.
Frequency of exposure	< 240 days per year.
Physical state	Liquid.
Process conditions	Covers use at ambient temperatures. Provide a good standard of controlled ventilation (10 to 15 air changes per hour). Avoid direct contact. Regular cleaning of equipment and work area. Supervision in place to check that Risk Management Measures (RMM's) in place are being correctly used and Operational Conditions (OC's) followed.

Risk management measures

Conditions and measures related to Personal Protection Equipment (PPE), hygiene and health evaluation	Wear safety glasses with side shields (or goggles), if splashing is possible. Wear appropriate chemical resistant gloves: see section 8 of the SDS. Wear appropriate chemical resistant clothing. In case of inadequate ventilation wear respiratory protection. Eye wash station and emergency showers are recommended. Avoid breathing mist/vapours. Avoid contact with skin, eyes and clothing. Training of workers in relation to proper use and maintenance of all Personal protection equipment (PPE) must be ensured.
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Good practice advice

Use personal protective equipment as required.
Wash hands before breaks and after work.
Keep good industrial hygiene and safety practice.
Use only with adequate ventilation.
Do no eat, drink or smoke when using this product.
Wash contaminated clothing before reuse.
Store at room temperature.



Environmental measures

Do not allow this material to drain into sewers/water supplies.
Dispose of waste material according to Local, State, Federal and Provincial Environmental Regulations.
Ensure collection and disposal with appropriately licenced waste contractor.

Use descriptors

IS-Use at industrial sites.
PW-Widespread use by professional workers.
SU7-Printing and reproduction media.
PC18-Inks and Toners.
PROC3- Manufacture or formulation in the chemical industry in closed batch processes with occasional controlled exposure or processes with equivalent containment condition.
PROC8a-Transfer of substance or mixture (charging and discharging) at non-dedicated facilities.
PROC8b-Transfer of substance or mixture (charging and discharging) at dedicated facilities.
PROC28 - Manual maintenance (cleaning and repair) of machinery.
ERC5-Use at industrial site leading to inclusion into/onto article.
ERC8c-Widespread use leading to inclusion into/onto article (indoor).

Additional information on product composition

In section 2 of the SDS as well as on the label, the classification of the mixture is provided.
Most of the water based inks are "not classified".
All ingredients contributing to the classification are stated in Section 3 of the SDS.
Relevant limit values of ingredients on which the exposure assessment is based, are listed in section 8 of the SDS.
The product may contain sensitizing ingredients that may cause allergic reaction to certain people.
Section 2 of the SDS states these ingredients where applicable.